Attachment F: Customer-centered service design flowchart for Veterans

Chapter 115 Benefits:
Qualifying Veterans and their dependents receive necessary financial assistance for food, shelter, clothing, fuel, and medical care in accordance with a formula which takes into account the number of dependents and income from all sources.

- Unemployment Insurance Benefits
- Case Managers
- Career Exploration / Planning
- Job Search Preparation / Interviewing
- Access to Education & Training Resources
- Veteran Mentorship Program
- Job Placement

Financial & Medical Assistance (VS Office in cities/towns) → Employment Support (One-Stop Career Center) → Education and Training (community organization, community college etc.) → Credentials and Employment

- Community College Navigator at One-Stop Career Center
- Financial Aid
- Yellow Ribbon G.I. Education Enhancement Program